



Terms and Conditions

General

By accessing the SJDA website ("<http://www.sjda.org/>"), you shall be deemed to have accepted to be legally bound by these Terms and Conditions. If you do not agree to these Terms and Conditions of Use, please discontinue using this website.

Interpretations

"Customer" means the user of the Services

"SJDA" means the Siliguri Jalpaiguri Development Authority (SJDA) which is the provider of the Services; "Services" means the electronic services offered by SJDA in this website

Services

The Services provided herein are conditional upon the Customer's acceptance of and compliance with these Terms and Conditions or any modification made to these Terms and Conditions by SJDA from time to time. For avoidance of doubt, the Customer is deemed to accept these Terms and Conditions upon the use of the Services.

SJDA shall have the right to suspend or terminate the Services, or to reject any payment made by the Customer without giving prior notice to the Customer.

Amendments to the Terms and Conditions

SJDA may, without giving prior notice, modify these Terms and Conditions from time to time.

Warranties

SJDA makes no warranty that the Services, software or information or materials provided will be uninterrupted, timely, accurate, reliable, secure or error free and expressly disclaims all liability whatsoever.

Customer's Obligations

The Customer shall ensure that any information posted or permitted or caused to be posted by the Customer is true and accurate and shall be solely responsible for the contents therein.

The Customer shall promptly provide to SJDA, upon request, any additional information which SJDA may consider necessary in providing its Services.

Limitation of Liability

The Customer shall not hold SJDA liable under any circumstances whatsoever for any claim, action, demand, damage or loss as a result of the Customer using the Services.

Customer's Indemnity

The Customer shall indemnify SJDA at all times from any claim, action, demand, damages, loss, expense or cost which SJDA may suffer or incur as a result of the use of the Services by the Customer.

Intellectual Property Rights

All intellectual property rights in the materials and information contained in this website or supplied to the Customer by the Services shall belong solely to SJDA and these material and information shall not be reproduced or used by the Customer for any other purpose unless with the prior written approval of SJDA.

Payment

The Customer shall make payment for the Services in accordance with the terms and conditions for payment specified in the web pages of the specific Services.

Late Fee

If the payment for Development Charge is not made within the specified time, Interest at the rate of 6% Per Annum on the amount outstanding shall also be payable.

Rollback For Failed Transactions

If you encounter any technical problem in the course of the transaction, please contact SJDA to check the status of your transaction. Please provide the following details:

1. Transaction identification number (if any)
2. Unique Transaction Reference (UTR) No.
3. Point at which error occurred
4. Time of transaction,
5. Error message (if any),
6. Payment mode selected and
7. Transaction amount.

Refund Policy

The Customer shall have no right to any refund for payment made for the Service once SJDA has started to process the Services for the Customer.

However, in instances where the Customer feels that a refund is justifiable, he/she must submit a written request for refund.

Any request for refund must be submitted to SJDA by post to:

Siliguri Jalpaiguri Development Authority
Tenzing Norgey Road, Pradhan Nagar,
Siliguri-734003

Phone : (0353) 2512922, 2515647 Email : sjdawb@gmail.com

Alternatively, request can be sent via the correct email listed here.

Please provide the following details together with your request, unless otherwise stated in the specific Service's website:

- Transaction identification number
- Reasons for cancellation or refund

All requests submitted are subject to approval on a case to case basis.

Receipt of Payment

SJDA shall not be required to supply any receipt for payments made by the Customer to SJDA through the Services or by electronic means.

Applicable Law

The law governing these Terms and Conditions shall be the laws of West Bengal Govt. and any dispute arising from the use of the Services or in relation to these Terms and Conditions shall be submitted to the exclusive jurisdiction of the courts in West Bengal, and also all Acts and Rules shall be enacted or passed from time to time by the Govt. of West Bengal shall be IPSO FACTO operative upon the customers and the customers shall be Liable to obey such Terms & Conditions based on such Acts / Rules / Regulations.

Exclusion of Third Party Rights

No person other than the Customer and SJDA shall have any right under the Contracts (Rights of Third Parties) Act to enforce any of the terms of these Terms and Conditions.